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Ref: Case Docket No.: P5074

First Named Inventor: Vadim Zyarko et al.

Serial Number: 09/998,767

Filing Date: 11/29/2001

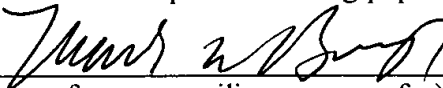
Title of Case: Method and Apparatus for Building Communication Between Agent  
Desktop Scripting Applications and an Outbound Call Software Suite  
within a Telecommunicaitons Center

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Washington D.C. 20231

1. Information Disclosure Statement.
2. Cover Letter for Information Disclosure Statement.
3. Copy of an international search report in case PCT/US02/37126.
4. Copies of six (6) publications cited in the IDS.
5. Certificate of express mailing.
6. Postcard listing contents.

Mark A. Boys

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit 2121

Examiner Not yet known

In Re: Vadim Zyarko et al.  
Case: P5074  
Serial No.: 09/998,767  
Filed: 11/29/2001  
Subject: Method and Apparatus for Building Communication Between Agent  
Desktop Scripting Applications and an Outbound Call Software Suite  
within a Telecommunicaitons Center

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MAR 27 2003

TECHNOLOGY CENTER R3700

To: The Commissioner of Patents and Trademarks  
Washington, D.C. 20231

Dear Sir,

**Information Disclosure Statement Under 37 C.F.R. 1.97**

Enclosed herewith is an Information Disclosure Statement (IDS) by Applicant listing six (6) references received from the PCT International Search Report (copy enclosed) in case PCT/US02/37126, mailed March 14, 2003. Applicant desires that the references be entered in the above referenced case as relevance dictates.

As prosecution has not begun in this case, in accordance with rule 1.97(b)(3), no additional fee is required. Please charge any deficiency to Deposit Account No. 50-0534.

Respectfully submitted,

Vadim Zyarko et al.

by

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